

# EXHIBIT A

Address \_\_\_\_\_

SSN# \_\_\_\_\_ DOB \_\_\_\_\_ SSN# \_\_\_\_\_ DOB \_\_\_\_\_

hereinafter referred to as the "Client." Phone (312) 434-1234 E-mail:

**2. SERVICE AND EQUIPMENT:** Company agrees to provide and client agrees to pay for service and/or equipment as described below.

**3. MONITORING:** Company agrees to provide monitoring service for a period of 60 months from the above date. This agreement shall automatically renew without action by either party under the same terms and conditions for successive periods equal to twelve (12) months unless either party gives to the other at least sixty (60) days written notice, prior to expiration date, of intention to terminate this Agreement upon any expiration date. Upon renewal, service will be billed at then-current monitoring fees.

**RENEWAL TERM:** Each renewal period shall be limited to the maximum term allowed by state law. If not limited by State law, the above terms in Paragraph 3 will apply.

**4. MONITORING CHARGES:** Monthly monitoring charge of \$ 165 plus applicable sales tax.  includes  Parts Only Warranty  Parts and Labor Warranty and is payable in advance and shall be paid  Annually  Quarterly (if paid quarterly an additional service charge of \$3.00 per quarter shall apply).

**EARLY CANCELLATION:** Client may cancel prior to completion of primary or renewal term upon receipt of ninety percent (90%) of stated terms. Applicable for sale of home, death and transfers. All cancellation requests must be in writing.

**5. ELECTRONIC FUNDS TRANSFER (EFT) AUTHORIZATION:** The Client authorizes the Company to make EFT's from the Client's bank account for the amount of the monitoring, tax, or other alarm charges. The Client further agrees that if at any time the Client decides to discontinue the direct payment option, the client must notify the Company. The Company is not liable in any way for erroneous bill statements or incorrect debits to the Client's account and should an error occur, the Company's only responsibility is to correct it when and if it receives notice of the error from the Client. The Client further agrees that should any direct payment be refused, the client shall be liable for a \$20.00 returned payment fee where permitted by law.

Check here to decline EFT Payment Options

Chen's Signature is the line)

## 6. EQUIPMENT TO BE INSTALLED

ITEM	QTY	RETAIL PRICE	RETAIL TOTAL	TOTAL PRICE
Panel/Keypad		\$		
Door/Window		\$		
Keyfob or Quick Touch Keypad		\$		
Motion		\$		
Glassbreak		\$		
Smoke Detector		\$		
Sign Light		\$		
Cellular				
Installation Charge		\$		
Sales Tax		\$		
<b>Total Equipment and Installation Charges</b>		\$		\$

**7. ADDITIONAL PROTECTION:** The need for additional protection of intrusion, fire/smoke, cellular, panic, duress, and medical emergency has been explained to the Client and the Client declines the offer to purchase additional equipment. *See D*

### **8. EQUIPMENT CHARGES:**

Special Note	
Total Equipment and Installation Charges	\$
Activation <input checked="" type="checkbox"/> EFT/CC 3 mo x \$33.00 + EFT/CC \$99.00	\$
Balanced Due	\$

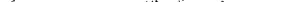
**9. SERVICE REPAIRS TO CLIENTS SYSTEM:** Unless otherwise indicated, the client understands that the monitoring fee covers only the monitoring service and client agrees to pay Company for all service or repairs to the alarm system. Client hereby agrees to periodically test, at least monthly, observe Client's system, be aware of its operational status in accordance with the operating instructions, and request service if needed.

**10. ENTIRE AGREEMENT:** It is agreed to and understood by the parties that this agreement constitutes the entire agreement by the parties and there are no verbal understandings changing or modifying any of the terms of this agreement. This agreement may not be changed, modified or varied except in writing and signed by an authorized representative of the Company. Client hereby acknowledges that he/she has read, received a copy of, and understands this entire agreement, including the attached Notice of Cancellation.

**11. INVALID PROVISIONS:** If any of the terms or provisions of this agreement shall be determined to be invalid or inoperative, all of the remaining terms and provisions shall remain in full force and effect.

12. YOU, THE BUYER, MAY CANCEL THIS TRANSACTION AT ANY TIME PRIOR TO MIDNIGHT OF THE THIRD BUSINESS DAY AFTER THE DATE OF THIS TRANSACTION. SEE THE ATTACHED NOTICE OF CANCELLATION FOR AN EXPLANATION OF THIS RIGHT.

Written By: James J. Murphy

Client Signature: 



3. CITY	STATE	ZIP	CROSS STREET	ADDITIONAL PASSCODE
4. TELEPHONE #	5.			MEDICAL
COMMUNICATOR MAKE (MODEL #)		FORMAT TYPE		INSTALLATION TYPE
DIRECTIONS TO PREMISES:				RESIDENTIAL
DEFAULT #		TIME ZONE	TEST TIMER	
PHONE NUMBERS CONNECTED TO COMMUNICATOR:				<input type="checkbox"/> DAILY
#1	#2			<input type="checkbox"/> WEEKLY
				<input type="checkbox"/> MONTHLY
				OTHER

LOCAL AUTHORITIES		
AGENCY CODE	AUTHORITY	TELEPHONE NUMBER
F = Fire		( )
P = Police		( )
E = Emer./Medical		( )
G = Guard		( )
O = Other		( )

#### AUTHORIZED INDIVIDUALS TO BE NOTIFIED (in sequence)

NAME	TELEPHONE NUMBER	PHONE CODE
1. (Handwritten Name)	(Handwritten Number)	
2.	( )	
3.	( )	
4.	( )	
5.	( )	
6.	( )	

\*Phone Code Descriptions Are: **H** = Home **W** = Work **C** = Cellular **P** = Pager

#### ALARM CONDITION RESPONSE OPTIONS

ZONE	AGENCY CODE	DESCRIPTION	VERIFY	DISPATCH	NOTIFY
1			QY	ON	QY
2			QY	ON	QY
3			QY	ON	QY
4			QY	ON	QY
5			QY	ON	QY
6			QY	ON	QY
7			QY	ON	QY
8			QY	ON	QY
9			QY	ON	QY
10			QY	ON	QY
11			QY	ON	QY
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14			QY	ON	QY
15			QY	ON	QY
16			QY	ON	QY
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247			QY	ON	QY
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251			QY	ON	QY
252			QY	ON	QY

IN THE EVENT THAT THE SUBSCRIBER WISHES TO INCREASE THE MAXIMUM AMOUNT OF SUCH LIMITED LIABILITY, SUBSCRIBER MAY, AS A MATTER OF RIGHT, OBTAIN FROM COMPANY A HIGHER LIMIT BY PAYING AN ADDITIONAL AMOUNT FOR THE INCREASE IN SUCH LIMIT OF LIABILITY, BUT THIS HIGHER LIMITATION SHALL IN NO WAY BE INTERPRETED TO HOLD COMPANY AS AN INSURER.

4. Subscriber understands that transmission of signals from the devices with which the System is equipped ("devices") and/or the System may be via radio, telephone, satellite, or other means.

6. Subscriber does not have the right to demand that the System be via radio telemetry, cable or wire (telephone circuit) and that alternative or additional protection can be installed at Subscriber's request and expense. Subscriber further understands that the equipment which transmits signals via the telephone circuit there are various types of telephone line service, including direct wire, McCullough loop, Multiplex, etc., and the devices are not interchangeable. Also, because telemetry, cable, or telephone line service may not be interrupted, circumvented or compromised. In addition, Subscriber understands that a digital central station communication is a high supervised reporting device which requires the telephone equipment, connection to the telephone network and the telephone line ("Telephone Equipment") to be compatible and operative with the System for a signal to be transmitted by the System and/or received by the central station; if the Telephone Equipment is not compatible or operative there is no indication of an fault transmission; radio telemetry and radio frequency transmissions may be impaired or interrupted by ground interference and/or atmospheric conditions, including, without limitation, sun spots, electrical storms, power failures, or other conditions and events beyond the control of Company or if that satellite or radio transmissions are interrupted there is no indication of this fact at the central station and no signal can be received by the central station while the interruption continues.

5. Subscriber does hereby for him/himself and all parties claiming under him/her release and discharge Company from and against all hazards covered by insurance or bond, including all deductible and retained limits as well as loss or damage in excess of policy limit. It is expressly understood and agreed that no insurance company, insurer, or bonding company or their successors or assigns shall have any rights created by a Loan Agreement, Loan Receipt, or other like document or procedure, or any right of subrogation.

6. Subscribers agrees to indemnify, defend and hold harmless Company from and against all claims, demands, liabilities, damages, losses, expenses, including attorney's fees and legal costs, which may be asserted against or incurred by Company by or due to any person not a party to this Agreement, including Subscriber's insurance or bonding company, for any expense, loss or damage including, but not limited to, statutory civil damages, personal injury, death and/or property damage, real or personal, arising out of the design, sale, lease, installation, repair, removal, dismantling, maintenance, monitoring, recording of communications, operation or non-operation of the equipment, System or central station facilities, whether due to the sole joint or several negligence (including gross negligence) of Company or its agents, servants, employees, suppliers, or subcontractors, breach of contract, express or implied, breach of warranty, express or implied, product or strict liability, and/or any claim for contribution or indemnification, whether in contract, tort or equity.

7. Upon termination of monitoring services for any reason, the receipt of signals from "run-away" Systems, Systems which excessively signal the Company's Central Station and/or incapable of communicating with its Central Station by direct or remote programming the removal or deletion of data necessary for the operation of the System or the System's communication processor or other communication device, without any ability to Subscriber, and Subscriber hereby releases Company for all general, special, incidental, attorney's fees, employee, consultant or subcontractors. If Company is precluded to remote program or to render inoperable the microprocessor or other communication device or if it shall become a Subscriber. Subscriber fails to disconnect the System or prevent the System from communicating with the Central Station, Subscriber agrees to pay to Company the sum of Fifty (\$50.00) Dollars for each day that the Premises remained by the Central station, as liquidated damages and not as a penalty. Further, Subscriber agrees to pay to Company the sum of One (\$1.00) including, without limitation, actual attorney's fees and court costs incurred by Company in connection with, arising out of or hereinafter arising from any claim, including, without limitation, any action at law or in equity arising out of this Section.

11. The Agreement is not assignable by Subsidiary except upon the written consent of Company, which shall be at Company's sole option. This Agreement shall not be assignable by Company without Subsidiary's consent.

12.7 Company shall not waive any breach by Subsidiary, if such not be contained as a waiver of any subsequent breach, and Company's failure to exercise any rights his Subsidiary, if such not be contained as a waiver of any breach unless specifically waived by Company in writing, Company's rights hereunder shall be cumulative, and any rights hereunder may be exercised at any time, in any manner, and in any order, and in any event, without notice to or demand on Subsidiary, and without regard to any notice period.

13. (a) Non-U.L. Central Station monitoring service consists solely of the calling by telephone of third party professional agencies or the telephone number supplied by the Company in writing (or otherwise) of a general, special, incidental, exemplary, punitive or consequential damages arising out of remote programming of the Equipment or System.

(b) U.L. Central Station monitoring service consists solely of the obligations set forth in Section 13(a) hereof and responding to the Premises upon receipt of a signal from the Premises pursuant to the U.L. standards for the U.L. certification issued as of the date of commencement of monitoring service.

14. Subscriber agrees that Company's obligations hereunder are waived and released automatically without notice and without liability to Company for any principal, special, incidental, exemplary, punitive or consequential expense, loss or damage to Subscriber, in case the Central Station, telephone network equipment, or facilities necessary to operate the Central Station are destroyed, damaged, or inoperable for any reason whatsoever, for the duration of such interruption of service.

15. Subscriber agrees that Company had the responsibility for the condition or operation of any equipment, system, device, or property of any sort of Subscriber, Dealer, or the telephone company or other. If the System transmits signals by wire (telephone circuit), Subscriber acknowledges that (a) the communication between the System at the Premises and Company's office is via the telephone lines, (b) the telephone lines may not transmit the communication from the System, and lines may not transmit the communication to the System, and (c) Company's obligation under such circumstances is to notify the telephone company that the telephone line is not operating when Company receives information advising it of said problem. If the System or its devices transmits signals by radio telemetry, Subscriber understands that a radio telemetry system is an un-supervised reporting device which requires operation on a one-to-one basis with fixed wave transmissions for a receiver/transmitter and/or control station; if there is interference of the transmissions or if the antenna or the equipment are damaged, the system will not operate.

16. All claims, actions or proceedings, legal or equitable, against Company must be commenced in court within one (1) year after the cause of action has accrued or the Act, or any cause of action occurring from which the claim, action or proceeding arises, whichever is earlier, without judicial extension of time, or said claim, action or proceeding is barred, time being of the essence.

17. This instrument contains the entire Agreement between the parties hereto with respect to the transactions described herein and supersedes all previous and contemporaneous negotiations, communications, contracts, express or implied, warranties, express or implied, statements and representations, whether written or oral, pertaining thereto, all of which shall be merged into this Agreement. Neither party has authority to make or claim any representation, term, promise, condition, statement, warranty, or incorporation which is not contained herein. Should any provision hereof (or portion thereof), or its application to any circumstances, be held illegal, invalid or unenforceable to any extent, the validity and enforceability of the remainder of the provisions and this instrument, or of such provisions as applied to any other circumstances, shall not be affected thereby, and shall continue in full force and effect, as to all other parts and subsections. All changes or amendments to this Agreement must be in writing and signed by the parties to be binding on the parties.

18. The acceptance of this Agreement in writing or by course of conduct or payment by Subscriber to Dualei waives all terms and conditions contained in any purchase order, acknowledgment or contract submitted by Subscriber and Subscriber agrees that no other terms or conditions contained in any Subscriber document, unless agreed by an authorized officer of Company, whether those terms or conditions be additional to, different from, or conflicting with the terms and conditions contained hereof, shall be deemed included herein or agreed to by Company. Further the failure of Company to object to any communication from Subscriber, nor any non-performance by Company shall be deemed an acceptance of such terms and conditions.

19. If, at any time after the date hereof, additional services are authorized by Subscriber, all services authorized by Company shall be subject to the terms of this Agreement.

19. At any time after the date hereof, additional services are authorized by Subscriber, all services supplied by Company shall be subject to the terms of this Agreement only, except that additional charges shall be made for such additional services.

20. Company reserves the right to subcontract for the provision of services under this Agreement. Subscriber agrees and acknowledges that the provisions of this Agreement, with the benefit of and as applicable to any subcontractors engaged by Company to provide any service set forth herein to Subscriber, and bind Subscriber to said subcontractor(s) with the force and effect as they bind Subscriber to Company. Subscriber specifically agrees to defend, indemnify and hold harmless Company from and against all claims by any subcontractor(s) engaged by Company.

21. Subscriber acknowledges that Company may record wire and oral communications and hereby consents and authorizes Company to so record all such communications between Company, Subscriber and/or Subscriber's agents, servants, employees and/or representatives.

23. Subscriber agrees that System monitoring information, notification information, and all other information used by Company to perform services under this Agreement shall be in writing only. All changes or modifications of information shall be in writing only. No oral communication shall be binding on Company.

24. If the System is Remote Programmable, Subscriber agrees that all Subscriber requests shall be in writing or, if oral, shall be recorded by Company and Subscriber hereby consents to such recording pursuant to Paragraph 21 hereof. Further, Subscriber agrees that all Remote Programmable changes or additions to service provided by the Company shall be subject to the terms and conditions of this Agreement.

STATE OF NORTH CAROLINA  
GUILFORD COUNTY

IN THE GENERAL COURT OF JUSTICE  
SUPERIOR COURT DIVISION  
18 Cvs 6847

DEBRA SASSER, Personal Representative )  
of the Estate of Halbert Eugene Richards, )  
Deceased, )  
Plaintiff, )  
v. )  
SAFE HOME SECURITY, Inc., )  
Defendant. )

**VERIFICATION**

Debra Sasser, Personal Representative of the Estate of Halbert Eugene Richards, being first duly sworn, says that she is the Personal Representative of the Estate of Halbert Eugene Richards and has read the foregoing Complaint, that the allegations contained in the Complaint are true of her own knowledge, except as to matters stated upon information and belief, and as to those matters she believes them to be true.

*Debra Sasser - Personal Representative*  
Debra Sasser  
Personal Representative  
Estate of Halbert Eugene Richards

COUNTY OF Guilford

STATE OF North Carolina

I certify that Debra Sasser personally appeared before me this day and I have seen proper evidence of her identity either by a current state or federal ID with her photograph or I personally know her and she certified to me under oath or by affirmation that she signed the foregoing document for the reason stated and in the capacity provided. *Complaint*

This the 2nd day of August, 2018.

(SEAL)

Lorena B. Albee  
Notary Public

My commission expires: 4-24-23





**SHOPE KROHN**  
ATTORNEYS AT LAW, P.A.

2018 AUG -2 AM 11:14

Richard I. Shope  
Clayton B. Krohn

GUILFORD CO. C.S.C.  
BY [Signature]

richard@shopelaw.com  
clayton@shopelaw.com

August 2, 2018

The Honorable Lisa Johnson-Tonkins  
Clerk of Superior Court  
Civil Division  
Guilford County  
201 S Eugene Street  
Greensboro, North Carolina 27401  
**Via Hand Delivery**

Re: Debra Sasser, Personal Representative of the Estate of Halbert E Richards v. Safe Home Security, Inc.

Dear Mrs. Johnson-Tonkins:

Please find enclosed the original and one copy of the Complaint and Verification, one Summons and a firm check in the amount of \$200.00 in the above-referenced matter. The check is for the \$200.00 filing fee. Please file the Complaint and issue the Summons. We ask that you return a copy of the filed Compliant, Verification and issued Summons in the self-addressed, postage-prepaid envelope.

If you have any questions about the enclosed documents or if you need additional information, please contact me at the above number. Thank you for your attention to this matter.

With kind regards, I am

Sincerely,

Clayton B. Krohn

Enclosure

## Address Information:

HALBERT RICHARDS  
2627 E WOODLYN WY  
GREENSBORO, NC 27407-  
(336)404-9582

Service Level: SILVERCBU2  
Monitoring Center: RRMS  
Monitoring Center Acct. #: X393976  
Service Zone: NC02

Residential/Commercial: R

Note: REPLACED 11/22/16

Call List	Name	Telephone	Type
SHARRON SIO	CELL	(336)617-4025	

## Alarm Conditions

Type	Condition	Ver	Disp	Agency	Type	Condition	Ver	Disp	Agency
Fire					Env/Lo Bat	06			
Panic	02	N	Y	P	AC Power				M
Perim	03	Y	N	P					
Inter	04	Y	N	P					
Ambush	05	N	Y	P					
Medical	06	Y	Y	M					

	Agency	Agency Description	Telephone	Permit #
A	Police	GUILFORD CNTY	(336)292-6127	
G	Fire	GUILFORD CNTY	(336)292-6127	
C	Guard			
E	Emergency Service	GUILFORD CNTY EMR	(336)292-6127	
O	Safe Home Security	CROMWELL	(860)262-4000	
N	1 Other			
D	2 Other			

System Type: ITI SIMON XT

F	Dialer Make: CONTACT ID	Remote Program: Y	Rec. #: (855)25	Date	By
I	Sale Price: \$0.00			Tele / /	
N	Deposit: \$0.00			Sold 04/28/2015	9487
A	Promotion:			Installed 05/07/2015	CN
N	Source:			Last Service 04/28/2015	CN
C	Financed By:			Updated / /	
I	Financing Term: 0 mo @ \$0.00				
A					
L					

Balance Due	Monitor	System	Lease	Warranty	Service
Balance Due	\$998.73	\$0.00	\$0.00	\$270.00	\$0.00
Paid Up To	09/01/2018	/ /	/ /	09/01/2018	
Monthly Payment	\$35.99	\$0.00	\$0.00	\$10.00	
Expire Date	04/28/2020	/ /	/ /	04/28/2020	

Late Balance: \$260.00	Finance Balance: \$390.77	Credit Balance: \$0.00	Dbt Balance: \$65.99
Taxable: Y	Monthly Fee: Y	Term: 0	Payoff: \$0.00
Billed: 07/10/2018	\$1985.49	Balance to Term: \$0.00	Bill Cycle: 1
Recourse: Y Shared: N			

Send Bill To \_\_\_\_\_

## Notes:

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reviewing

JOSEPH FORT 08/08/2018 13:03:03

CANT FIND FILE

OMAR SULEIMAN 08/07/2018 18:50:55

need to pull file

JOSEPH FORT 07/31/2018 09:25:29

SENDING ATTORNEY LETTER TO RESO. CLAIMS AGAINST TEH ESTATE ARE BARRED AFTER JUNE 7, 2018

DOUG HALLOWELL 07/31/2018 08:59:22

REVIEW

DOUG HALLOWELL 03/09/2018 10:30:19

REVIEW

STACY ROBERTS 02/20/2018 14:20:16

client file returned to the fileroom on 08/09/17

ADDITIONAL ATTORNEY LETTER RECEIVED. RESPONSE SENT ALONG WITH COPY OF SIGNED CONTRACT AND ICC.

CHRISTIE CARPINO 08/07/2017 14:22:59

client file was not provided to christie carpino reason: file is lt and in resolutions dept.

GIVING FILE TO CHRISTIE C

JEVAUN PHILLIPS 08/07/2017 10:24:06

christie carpino requested this clients file on 08/07/2017 reason: legal

EMAILING ED TO RESTORE NOTES ON THIS ACCT , NEED TO REVIEW FOR CHRISTIE

CHRISTINE WITZGALL 04/24/2017 13:02:45

client file was not provided to christie carpino reason: lt file should be in the reso dept

EMAILING JEVAN TO CHECK FOR THIS FILE

SUSAN LISCIO 04/18/2017 08:00:43

christie carpino requested this clients file on 04/17/2017 reason: legal

CHRISTIE CARPINO 04/05/2017 09:35:51

DAVE ROMAN 03/30/2017 19:12:19

DAVE ROMAN 03/30/2017 19:09:50

client file was not provided to christie carpino reason: file in reso dept.

LKG

LORI QUINN 03/30/2017 15:29:36

REVIEW

DOUG HALLOWELL 03/30/2017 11:53:05

christie carpino requested this clients file on 03/30/2017 reason: legal

PERFORMED CLASS CHANGE TO "LT", WITH ASSIGNMENT TO RESOLUTIONS HOLDING

AMART1 01/03/2017 14:50:23

LEFT CALL BACKS.

AUGUSTINE OFILI 12/27/2016 17:06:20

FILE TO DOUG, CHARGE BACK LIST

KAREN CHRISTIANSEN 12/20/2016 10:39:14

DOUG'D DEC 15TH C/B LIST

SUSAN LISCIO 12/16/2016 10:29:56

LEFT CALL BACKS.

AUGUSTINE OFILI 12/14/2016 12:43:12

CB DEALER

SARA THONG 12/02/2016 15:29:44

LEFT CALL BACKS.

## Notes:

AUGUSTINE OFILI 11/28/2016 13:27:46  
LEFT CALL BACKS.  
AUGUSTINE OFILI 11/18/2016 12:57:10  
LEFT CALL BACKS.  
AUGUSTINE OFILI 11/10/2016 16:54:16  
LEFT CALL BACK MESSAGES.  
AUGUSTINE OFILI 10/31/2016 13:15:49  
LEFT CALL BACKS.  
AUGUSTINE OFILI 10/25/2016 18:21:18  
JL  
MS VON 09/30/2016 19:59:37  
CL1, LM  
MS VON 09/29/2016 20:01:05  
P1, NIS  
MS VON 09/29/2016 19:59:47  
CL1, LM  
MS VON 09/27/2016 16:53:12  
P1, NIS  
MS VON 09/27/2016 16:52:47  
CL1, LM  
MS VON 09/23/2016 18:05:18  
P1, NIS  
MS VON 09/23/2016 18:05:06  
RTP!  
MS VON 09/19/2016 17:02:31  
JL  
MS VON 09/17/2016 14:05:43  
CORRECTION:: RRMS (NOT 'RRMD')  
MS VON 09/13/2016 14:58:55  
RRMD RPT:: X393976::  
SAME PH#336-404-9582 (NIS):: 07/25/2015 E134-BURGULAR ALARM ENTRY/EXIT, FRONT DOOR ... SIGNALS 4/28/15 THRU 9/28/15 & COMMUNICATION FAILURE 9/29/15, ETC...  
MS VON 09/13/2016 14:58:31  
XXL LTR IS FROM ATTY STEVEN A. RICHARDS RE: HALBERT EUGENE RICHARDS. DTD 06/16/2016:: PMTS TO CEASE & SD  
THIS WAS NVR INSTALLED & WILL NOT MK PMTS.  
MS VON 09/13/2016 14:49:13  
XXL LTR IS IN SCAN DOCS  
MS VON 09/13/2016 14:47:31  
CL1, LM  
MS VON 09/13/2016 14:46:33  
P1, NIS  
MS VON 09/13/2016 14:46:06  
CL1, LM  
MS VON 09/07/2016 19:02:57  
P1, NIS  
MS VON 09/07/2016 19:02:09  
CL1, NML  
MS VON 08/29/2016 18:51:23  
NIS @ P1  
MS VON 08/29/2016 18:50:01  
CL1, LM

## Notes:

MS VON 08/22/2016 19:51:41

P1, NIS

MS VON 08/22/2016 19:51:02

CL1, LM

MS VON 08/15/2016 18:57:41

P1, NIS

MS VON 08/15/2016 18:57:23

CL1, LM

MS VON 08/04/2016 13:09:00

P1, NIS

MS VON 08/04/2016 13:07:47

CL1, LM IN VCML

MS VON 08/03/2016 20:32:28

P1, NIS

MS VON 08/03/2016 20:32:01

ON 06/28/2016, SACHAMARIE RIVERA RECEIVED NOT-IN-RIGHTS CANCELLATION LETTER POST MARKED 6/16/2016. DOCUMENTED AND FORWARDED TO SCANNING. RECORDED IN PENDING FILE FOR FUTURE CLASS CHANGE AND ASSIGNMENT.

REC CANCEL LETTER 6/16/2016

SACHAMARIE RIVERA 06/28/2016 10:51:46

MAY, 2016 EFT RETURNED: ACCOUNT CLOSED AMOUNT: \$45.99

EFT RETURNS 05/07/2016 08:43:17

client file returned to the fileroom on 12/14/15

TAKING OUT OF FC/COMPUTER WOULD NOT ALLOW ME TO CHANGE INSTALL DATE TO 4/28/15

ON 11/24/2015 VANESSA GREEN CHANGED THIS CLIENT'S CALL LIST, TELEPHONE NUMBERS, AND PASSCODES FOR A CENTRAL STATION UPDATE.

GREEN 11/24/2015 10:51:52

ON 11/24/2015 VANESSA GREEN FLAGGED THIS ACCOUNT AS HAVING NO SIGNALS

VANESSA GREEN 11/24/2015 10:47:16

CCI W/ MONITRONICS - HAS 45 MONTHS REMAINING - SENDING COPY OF AGREEMENT AND XXL LETTER - TO FORWARD TO DEALER ONCE RECEIVED

JAROD BRODEUR 09/28/2015 18:23:03

JC

DAWN STACK 07/06/2015 19:22:38

JC

TIFFANY VIVEIROS 07/06/2015 18:39:09

PERFORMING NEW INSTALLATION SURVEY

RICH15 06/01/2015 18:00:17

MAY 07, 2015 HEATH ADDED EFT INFORMATION

HEATHER DONEY 05/07/2015 13:33:24

\*\*\*\*\*

RESULTS OF SERVICE PERFORMED ON 04/28/2015

\*\*\*\*\*

ON 04/29/2015 SERVICE TECHNICIAN CHAD NICHOLS

MARKED SERVICE TICKET 584479 AS "COMPLETE",

AND THE RESULTS AS FOLLOWS:

WORK DONE

## Notes:

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COLLECTED PAPERWORK AND 45.99 BY CHECK. INSTALLED SIMON XT PANEL, 4 DOORS, 1 MEDICAL PENDANT, 1 KEYFOB, OVER ALARM.COM. TESTED AND VERIFIED ALL SIGNALS. CONF: 042801

## TEST RESULTS

TESTED AND VERIFIED ALL SIGNALS

## EQUIPMENT USED

SIMON XT KIT, MEDICAL PENDANT, DOOR UT, OVERHEAD DOOR SENSOR

AGREEMENT COLLECTED

MONEY COLLECTED: \$45.99

AGREEMENT COLLECTED

MONEY COLLECTED: \$45.99

\*\*\*\*\*

END OF RESULTS OF SERVICE

\*\*\*\*\*

## JUST LOOKING

KELSEY BAKER 04/28/2015 18:48:54

TECH CALLED TO REGISTER ALARM.COM

REBECCA VIEIRA 04/28/2015 13:55:40

ON APRIL 25, 2015 KRISTINA LEITE ADDED THIS ACCOUNT.

Account: 280661	Account ID: RICHARDSHA	Bill Code: 1
Monitoring Balance: \$998.73	System Balance: \$0.00	Lease Balance: \$0.00
Service Balance: \$0.00	Credit Balance: \$0.00	Warranty Balance: \$270.00
Late Balance: \$260.00	Finance Balance: \$390.77	Debit Balance: \$65.99

Invoice #	Due Date	Type	Billed	Paid	Date Paid	Open	Balance
W264825	04/25/2015	W	10.00	10.00	05/08/2015	0.00	0.00
M311657	04/25/2015	M	35.99	35.99	05/08/2015	0.00	0.00
12037204	06/01/2015	W	10.00	10.00	06/05/2015	0.00	0.00
12037204	06/01/2015	M	35.99	35.99	06/05/2015	0.00	0.00
12189350	07/01/2015	M	35.99	35.99	07/06/2015	0.00	0.00
12189350	07/01/2015	W	10.00	10.00	07/06/2015	0.00	0.00
12342083	08/01/2015	M	35.99	35.99	08/05/2015	0.00	0.00
12342083	08/01/2015	W	10.00	10.00	08/05/2015	0.00	0.00
12497728	09/01/2015	W	10.00	10.00	09/05/2015	0.00	0.00
12497728	09/01/2015	M	35.99	35.99	09/05/2015	0.00	0.00
12653328	10/01/2015	W	10.00	10.00	10/05/2015	0.00	0.00
12653328	10/01/2015	M	35.99	35.99	10/05/2015	0.00	0.00
12810577	11/01/2015	W	10.00	10.00	11/05/2015	0.00	0.00
12810577	11/01/2015	M	35.99	35.99	11/05/2015	0.00	0.00
12969421	12/01/2015	W	10.00	10.00	12/05/2015	0.00	0.00
12969421	12/01/2015	M	35.99	35.99	12/05/2015	0.00	0.00
13128937	01/01/2016	M	35.99	35.99	01/05/2016	0.00	0.00
13128937	01/01/2016	W	10.00	10.00	01/05/2016	0.00	0.00
13288613	02/01/2016	M	35.99	35.99	02/05/2016	0.00	0.00
13288613	02/01/2016	W	10.00	10.00	02/05/2016	0.00	0.00
13447089	03/01/2016	W	10.00	10.00	03/05/2016	0.00	0.00
13447089	03/01/2016	M	35.99	35.99	03/05/2016	0.00	0.00
13604884	04/01/2016	M	35.99	35.99	04/05/2016	0.00	0.00
13604884	04/01/2016	W	10.00	10.00	04/05/2016	0.00	0.00
13764194	05/01/2016	W	10.00	10.00	05/05/2016	0.00	0.00
13764194	05/01/2016	M	35.99	35.99	05/05/2016	0.00	0.00
N288310	05/06/2016	N	65.99	0.00	/ /	65.99	65.99
13846739	06/01/2016	W	30.00	0.00	/ /	30.00	95.99
13846739	06/01/2016	M	110.97	0.00	/ /	110.97	206.96
13980933	07/01/2016	F	3.10	0.00	/ /	3.10	210.06
13980933	07/01/2016	E	10.00	0.00	/ /	10.00	220.06
14171177	08/01/2016	F	3.30	0.00	/ /	3.30	223.36
14171177	08/01/2016	E	10.00	0.00	/ /	10.00	233.36
14334338	09/01/2016	E	10.00	0.00	/ /	10.00	243.36
14334338	09/01/2016	W	30.00	0.00	/ /	30.00	273.36
14334338	09/01/2016	F	3.50	0.00	/ /	3.50	276.86
14334338	09/01/2016	M	110.97	0.00	/ /	110.97	387.83
14469327	10/01/2016	E	10.00	0.00	/ /	10.00	397.83
14469327	10/01/2016	F	5.82	0.00	/ /	5.82	403.65
14659752	11/01/2016	E	10.00	0.00	/ /	10.00	413.65
14659752	11/01/2016	F	6.05	0.00	/ /	6.05	419.70
14823246	12/01/2016	M	110.97	0.00	/ /	110.97	530.67
14823246	12/01/2016	W	30.00	0.00	/ /	30.00	560.67
14823246	12/01/2016	F	6.30	0.00	/ /	6.30	566.97
14823246	12/01/2016	E	10.00	0.00	/ /	10.00	576.97
14959197	01/01/2017	E	10.00	0.00	/ /	10.00	586.97

Account: 280661	Account ID: RICHARDSHA	Bill Code: 1
Monitoring Balance: \$998.73	System Balance: \$0.00	Lease Balance: \$0.00
Service Balance: \$0.00	Credit Balance: \$0.00	Warranty Balance: \$270.00
Late Balance: \$260.00	Finance Balance: \$390.77	Debit Balance: \$65.99

Invoice #	Due Date	Type	Billed	Paid	Date Paid	Open	Balance
14959197	01/01/2017	F	8.65	0.00	//	8.65	595.62
15152781	02/01/2017	E	10.00	0.00	//	10.00	605.62
15152781	02/01/2017	F	8.93	0.00	//	8.93	614.55
15318239	03/01/2017	E	10.00	0.00	//	10.00	624.55
15318239	03/01/2017	F	9.22	0.00	//	9.22	633.77
15318239	03/01/2017	W	30.00	0.00	//	30.00	663.77
15318239	03/01/2017	M	110.97	0.00	//	110.97	774.74
15454098	04/01/2017	F	11.62	0.00	//	11.62	786.36
15454098	04/01/2017	E	10.00	0.00	//	10.00	796.36
15616669	05/01/2017	F	11.95	0.00	//	11.95	808.31
15616669	05/01/2017	E	10.00	0.00	//	10.00	818.31
15828833	06/01/2017	E	10.00	0.00	//	10.00	828.31
15828833	06/01/2017	W	30.00	0.00	//	30.00	858.31
15828833	06/01/2017	F	12.27	0.00	//	12.27	870.58
15828833	06/01/2017	M	110.97	0.00	//	110.97	981.55
15962819	07/01/2017	E	10.00	0.00	//	10.00	991.55
15962819	07/01/2017	F	14.72	0.00	//	14.72	1006.27
16153498	08/01/2017	E	10.00	0.00	//	10.00	1016.27
16153498	08/01/2017	F	15.09	0.00	//	15.09	1031.36
16316670	09/01/2017	M	110.97	0.00	//	110.97	1142.33
16316670	09/01/2017	W	30.00	0.00	//	30.00	1172.33
16316670	09/01/2017	F	15.47	0.00	//	15.47	1187.80
16316670	09/01/2017	E	10.00	0.00	//	10.00	1197.80
16480740	10/01/2017	E	10.00	0.00	//	10.00	1207.80
16480740	10/01/2017	F	17.97	0.00	//	17.97	1225.77
16617753	11/01/2017	F	18.39	0.00	//	18.39	1244.16
16617753	11/01/2017	E	10.00	0.00	//	10.00	1254.16
16814817	12/01/2017	W	30.00	0.00	//	30.00	1284.16
16814817	12/01/2017	M	110.97	0.00	//	110.97	1395.13
16814817	12/01/2017	E	10.00	0.00	//	10.00	1405.13
16814817	12/01/2017	F	18.81	0.00	//	18.81	1423.94
16983842	01/01/2018	F	21.36	0.00	//	21.36	1445.30
16983842	01/01/2018	E	10.00	0.00	//	10.00	1455.30
17122588	02/01/2018	F	21.83	0.00	//	21.83	1477.13
17122588	02/01/2018	E	10.00	0.00	//	10.00	1487.13
17322247	03/01/2018	F	22.31	0.00	//	22.31	1509.44
17322247	03/01/2018	E	10.00	0.00	//	10.00	1519.44
17322247	03/01/2018	W	30.00	0.00	//	30.00	1549.44
17322247	03/01/2018	M	110.97	0.00	//	110.97	1660.41
17462778	04/01/2018	E	10.00	0.00	//	10.00	1670.41
17462778	04/01/2018	F	24.91	0.00	//	24.91	1695.32
17664487	05/01/2018	E	10.00	0.00	//	10.00	1705.32
17664487	05/01/2018	F	25.43	0.00	//	25.43	1730.75
17837041	06/01/2018	M	110.97	0.00	//	110.97	1841.72
17837041	06/01/2018	W	30.00	0.00	//	30.00	1871.72
17837041	06/01/2018	F	25.96	0.00	//	25.96	1897.68

Customer Ledger for: , HALBERT RICHARDS

Date: 08/09/2018

Account: 280661

Account ID: RICHARDSHA

Bill Code: 1

Monitoring Balance: \$998.73

System Balance: \$0.00

Lease Balance: \$0.00

Service Balance: \$0.00

Credit Balance: \$0.00

Warranty Balance: \$270.00

Late Balance: \$260.00

Finance Balance: \$390.77

Debit Balance: \$65.99

Invoice #	Due Date	Type	Billed	Paid	Date Paid	Open	Balance
17837041	06/01/2018	E	10.00	0.00	/ /	10.00	1907.68
17985698	07/01/2018	E	10.00	0.00	/ /	10.00	1917.68
17985698	07/01/2018	F	28.62	0.00	/ /	28.62	1946.30
18159866	08/01/2018	F	29.19	0.00	/ /	29.19	1975.49
18159866	08/01/2018	E	10.00	0.00	/ /	10.00	1985.49

Account: 280661

Account ID: RICHARDSHA

Bill Code: 1

**Payments Schedule**

Check #	Received Date	Type	Invoice #	Applied Amount	Check Amount	Batch
1652	05/08/2015	W	W264825	10.00	10.00	64010
1652	05/08/2015	M	M311657	35.99	45.99	64010
EFT	06/05/2015	M	12037204	35.99	35.99	0
EFT	06/05/2015	W	12037204	10.00	45.99	0
EFT	07/06/2015	M	12189350	35.99	35.99	0
EFT	07/06/2015	W	12189350	10.00	45.99	0
EFT	08/05/2015	M	12342083	35.99	35.99	0
EFT	08/05/2015	W	12342083	10.00	45.99	0
EFT	09/05/2015	W	12497728	10.00	10.00	0
EFT	09/05/2015	M	12497728	35.99	45.99	0
EFT	10/05/2015	W	12653328	10.00	10.00	0
EFT	10/05/2015	M	12653328	35.99	45.99	0
EFT	11/05/2015	W	12810577	10.00	10.00	0
EFT	11/05/2015	M	12810577	35.99	45.99	0
EFT	12/05/2015	W	12969421	10.00	10.00	0
EFT	12/05/2015	M	12969421	35.99	45.99	0
EFT	01/05/2016	M	13128937	35.99	35.99	0
EFT	01/05/2016	W	13128937	10.00	45.99	0
EFT	02/05/2016	M	13288613	35.99	35.99	0
EFT	02/05/2016	W	13288613	10.00	45.99	0
EFT	03/05/2016	M	13447089	35.99	35.99	0
EFT	03/05/2016	W	13447089	10.00	45.99	0
EFT	04/05/2016	W	13604884	10.00	10.00	0
EFT	04/05/2016	M	13604884	35.99	45.99	0
EFT	05/05/2016	W	13764194	10.00	10.00	0
EFT	05/05/2016	M	13764194	35.99	45.99	0
EFT	05/06/2016	N	N288310	-45.99	-45.99	99991

2804661

Safe Home Security, Inc.  
55 Sebethe Dr.  
Cromwell, CT 06416

June 16, 2016

RE: Halbert Eugene Richards

Ladies and Gentlemen:

I, Steven A. Richards, Attorney in Fact for Halbert Eugene Richards hereby declare that payments for this security system cease. This alarm system has never been installed so we will not continue to make payments for a service we are not receiving.

Thank you for your prompt attention to this request.

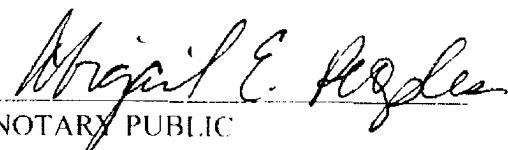
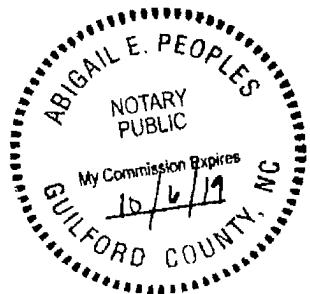


STEVEN A. RICHARDS  
Attorney in Fact for  
Halbert Eugene Richards

STATE OF North Carolina  
COUNTY OF Guilford

Subscribed before me this 17<sup>th</sup> day of June, 2016.

(SEAL)



NOTARY PUBLIC

Abigail E. Peoples  
Printed name of Notary Public

My Commission Expires: 10/6/19

ABP

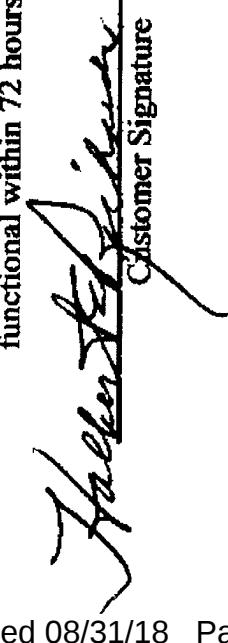
Additional Protection Provided: \_\_\_\_\_

280069(12)

Monitored For:  Fire  Panic  Ambush  Env  
 Per Burg  Int Burg  Low Bat  AC Fail

I, the customer, certify that:

- \* The security system described above has been installed completely and to my satisfaction
- \* I/We understand & have received all training & materials noted above.
- \* The system will be on line with the central monitoring station and completely functional within 72 hours or less of this date.

  
Customer Signature

  
Installer Signature

Licenses:

NC-1265-CSA NCASLB 1631 Midtown Place, Suite 104, Raleigh NC 27609 Tel 919-875-3611  
NJ-34BX00013300 MS-15013578 SC-BAC13525 GA-LVA205938 FL-EF20000405 DE-09-165 MA-15842  
TX-R16661 MD-107-1551 AL-12-7391 RI-7625



## Installation Completion Certificate

280661-1

<b>Job No</b>	: 584479	<b>Technician:</b>	: Chad Nichols
<b>Date of Installation</b>	: 04/28/2015	<b>Time Scheduled</b>	: 12:00 - 13:00
<b>Customer Name</b>	: Halbert Richards		
<b>Address</b>	: 2627 E Woodlyn Wy		
<b>City, St, Zip</b>	: Greensboro, NC 27407	<b>Office Acct #</b>	: 280661
<b>Phone</b>	: (336)404-9582	<b>Central Station:</b>	: RRMS
<b>Contact Info</b>	: FIRST GUARD "SHS INSTALL"	<b>CS Number</b>	: X393976
<b>Contact Phone</b>	: (866)882-6998	<b>Dealer Number</b>	: 0050

<b>Code</b>	<b>Installation Work</b>	<b>Quantity</b>
DUI	CELLULAR BACK- UP INTERFACE	1
WMP	MEDICAL PENDANT (SIMON)	1
WLM	MOTION DETECTOR (SIMON)	1
SWL	WIRELESS SIMON DOOR OR WINDOW	1
SXT	SIMON XT	1

PLEASE HAVE CUSTOMER SIGN AGREEMENT/RAPID/ICC AND  
COLLECT 45.99 AND EFT...CELL/2WAY/INTERACTIVE

**Person Trained:** Halbert Richards

**Alarm Registration Form:**

**Owner's Manual Received:**

**Monitoring Procedures Explained:**

**Passcode & Call Back Explained:**

**System Operation Explained:**

**Control Panel Explained:**

**Frequency of Testing Explained:**

**Yard Sign & Stickers Received:**

<input checked="" type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
<input checked="" type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
<input checked="" type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
<input checked="" type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
<input checked="" type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
<input checked="" type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
<input checked="" type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
<input checked="" type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Panel Type: <u>Simon XT</u>	Panel Telephone: <u>CBU</u>
Location of Transformer: <u>Living Room / Kitchen</u>	
Cell Backup ESN: <u>SN/IMEI: 11318-4216625519</u>	<u>FW: X103-V2</u>
72	

**Contract Terms** : 60 months @ \$45.99 per month.

**Warranty Expires** : April 28, 2020



May 4, 2017

Clayton Krohn, Esq.  
P.O. Box 38284  
Greensboro, NC 27438

Re: Halbert Richards, Account 280661

Dear Attorney Krohn,

I've reviewed your client's account and found multiple errors in your claims. Safe Home Security, Inc. does have a valid contract with Mr. Richards. In fact, we acquired it from First Guard shortly after it was installed. We have documentation of the installation of all new equipment as well as instances during which the alarm was triggered. As a result, your litany of claims is without merit.

If I can be of any further assistance, do not hesitate to reach out.

Cordially,

Christie M. Carpino, Esq.

*Grant M*

Residential & Commercial Security Systems  
1125 Middle Street Ste 201, Middletown, CT 06457 (800)833-3211  
License Numbers CT# 00180152 MA# 1584 RI# 7625 NY# 12000243233 FL# EFA20000405  
DE#09-165 MD# 107-1551 TX#B16661 NC# 1265-CSA  
[www.SafeHomeSecurityInc.com](http://www.SafeHomeSecurityInc.com)

## STATE OF NORTH CAROLINA

GUILFORD County

File No.

18CVS 6847

FILED

In The General Court Of Justice  
□ District  Superior Court Division

## Name And Address Of Plaintiff 1

Debra Sasser, Personal Representative of the Estate of Halbert E. R.  
c/o Clayton Krohn, Shope Krohn Attorneys at Law, PA  
426 West Friendly Avenue  
Greensboro, North Carolina 27401

## Name And Address Of Plaintiff 2

## VERSUS

## Name Of Defendant 1

SAFE HOME SECURITY, Inc.  
c/o Registered Agent Mr. Homer Weaver  
5900 Royal Coach Court  
Raleigh, North Carolina 27612

Summons Submitted  Yes  No

## Name Of Defendant 2

Summons Submitted  Yes  No

Jury Demanded In Pleading  
 Complex Litigation

AUG - 2 A 11:10 GENERAL

## CIVIL ACTION COVER SHEET

 INITIAL FILING SUBSEQUENT FILING

Rule 5(b), General Rules of Practice For Superior and District Courts

## Name And Address Of Attorney Or Party, If Not Represented (complete for initial appearance or change of address)

Clayton B. Krohn  
Shope Krohn Attorneys at Law, PA  
426 West Friendly Avenue  
Greensboro, North Carolina 27401

## Telephone No.

(336) 275-1607

## Cellular Telephone No.

## NC Attorney Bar No.

25055

## Attorney E-Mail Address

clayton@shopelaw.com

 Initial Appearance in Case Change of Address

## Name Of Firm

Shope Krohn Attorneys at Law, PA

## FAX No.

(336) 275-1684

## Counsel for

 All Plaintiffs  All Defendants  Only (list party(ies) represented) Amount in controversy does not exceed \$15,000 Stipulate to arbitration

## TYPE OF PLEADING

(check all that apply)

- Amend (AMND)
- Amended Answer/Reply (AMND-Response)
- Amended Complaint (AMND)
- Assess Costs (COST)
- Answer/Reply (ANSW-Response) (see Note)
- Change Venue (CHVN)
- Complaint (COMP)
- Confession Of Judgment (CNJF)
- Consent Order (CONS)
- Consolidate (CNSL)
- Contempt (CNTP)
- Continue (CNTN)
- Compel (CMPL)
- Counterclaim (CTCL) Assess Court Costs
- Crossclaim (list on back) (CRSS) Assess Court Costs
- Dismiss (DISM) Assess Court Costs
- Exempt/Waive Mediation (EXMD)
- Extend Statute Of Limitations, Rule 9 (ESOL)
- Extend Time For Complaint (EXCO)
- Failure To Join Necessary Party (FJNP)

(check all that apply)

- Failure To State A Claim (FASC)
- Implementation Of Wage Withholding In Non-IV-D Cases (OTHR)
- Improper Venue/Division (IMVN)
- Including Attorney's Fees (ATTY)
- Intervene (INTR)
- Interplead (OTHR)
- Lack Of Jurisdiction (Person) (LJPN)
- Lack Of Jurisdiction (Subject Matter) (LJSM)
- Modification Of Child Support In IV-D Actions (MSUP)
- Notice Of Dismissal With Or Without Prejudice (VOLD)
- Petition To Sue As Indigent (OTHR)
- Rule 12 Motion In Lieu Of Answer (MDLA)
- Sanctions (SANC)
- Set Aside (OTHR)
- Show Cause (SHOW)
- Transfer (TRFR)
- Third Party Complaint (list Third Party Defendants on back) (TPCL)
- Vacate/Modify Judgment (VCMD)
- Withdraw As Counsel (WDCN)
- Other (specify and list each separately)

NOTE: All filings in civil actions shall include as the first page of the filing a cover sheet summarizing the critical elements of the filing in a format prescribed by the Administrative Office of the Courts, and the Clerk of Superior Court shall require a party to refile a filing which does not include the required cover sheet. For subsequent filings in civil actions, the filing party must either include a General Civil (AOC-CV-751), Motion (AOC-CV-752), or Court Action (AOC-CV-753) cover sheet.

## STATE OF NORTH CAROLINA

GUILFORD County

File No.

18 CVS 68417

In The General Court Of Justice  
 District  Superior Court Division

## Name Of Plaintiff

Debra Sasser, Personal Representative of the Estate of Halbert E R

## Address

c/o Clayton B. Krohn, 426 West Friendly Avenue

## City, State, Zip

Greensboro, North Carolina 27401

## VERSUS

## CIVIL SUMMONS

 ALIAS AND PLURIES SUMMONS (ASSESS FEE)

G.S. 1A-1, Rules 3 and 4

## Name Of Defendant(s)

SAFE HOME SECURITY, Inc.

Date Original Summons Issued

Date(s) Subsequent Summons(es) Issued

## To Each Of The Defendant(s) Named Below:

## Name And Address Of Defendant 1

SAFE HOME SECURITY, Inc  
c/o Registered Agent Mr. Homer Weaver  
5900 Royal Coach Court  
Raleigh, North Carolina 27612

## Name And Address Of Defendant 2

## A Civil Action Has Been Commenced Against You!

You are notified to appear and answer the complaint of the plaintiff as follows:

1. Serve a copy of your written answer to the complaint upon the plaintiff or plaintiff's attorney within thirty (30) days after you have been served. You may serve your answer by delivering a copy to the plaintiff or by mailing it to the plaintiff's last known address, and
2. File the original of the written answer with the Clerk of Superior Court of the county named above.

If you fail to answer the complaint, the plaintiff will apply to the Court for the relief demanded in the complaint.

## Name And Address Of Plaintiff's Attorney (if none, Address Of Plaintiff)

Clayton B. Krohn  
Shope Krohn Attorneys at Law, PA  
426 West Friendly Avenue  
Greensboro, North Carolina 27401

## Date Issued

8/2/18

## Time

11:10  AM  PM

## Signature

 Deputy CSC Assistant CSC Clerk Of Superior Court ENDORSEMENT (ASSESS FEE)

This Summons was originally issued on the date indicated above and returned not served. At the request of the plaintiff, the time within which this Summons must be served is extended sixty (60) days.

## Date Of Endorsement

## Time

 AM  PM

## Signature

 Deputy CSC Assistant CSC Clerk Of Superior Court

**NOTE TO PARTIES:** Many counties have **MANDATORY ARBITRATION** programs in which most cases where the amount in controversy is \$25,000 or less are heard by an arbitrator before a trial. The parties will be notified if this case is assigned for mandatory arbitration, and, if so, what procedure is to be followed.

(Over)

STATE OF NORTH CAROLINA  
GUILFORD COUNTY

IN THE GENERAL COURT OF JUSTICE  
SUPERIOR COURT DIVISION  
18 CvS \_\_\_\_

DEBRA SASSER, Personal Representative )  
of the Estate of Halbert Eugene Richards, )  
Deceased, )  
Plaintiff, )  
v. )  
SAFE HOME SECURITY, Inc., )  
Defendant. )

**VERIFICATION**

Debra Sasser, Personal Representative of the Estate of Halbert Eugene Richards, being first duly sworn, says that she is the Personal Representative of the Estate of Halbert Eugene Richards and has read the foregoing Complaint, that the allegations contained in the Complaint are true of her own knowledge, except as to matters stated upon information and belief, and as to those matters she believes them to be true.

*Debra Sasser - Personal Representative*  
Debra Sasser  
Personal Representative  
Estate of Halbert Eugene Richards

COUNTY OF GUILFORD

STATE OF North Carolina

I certify that Debra Sasser personally appeared before me this day and I have seen proper evidence of her identity either by a current state or federal ID with her photograph or I personally know her and she certified to me under oath or by affirmation that she signed the foregoing document for the reason stated and in the capacity provided. *Complaint*

This the 2nd day of AUGUST, 2018.

(SEAL)

Lorena B. Albee  
Notary Public

My commission expires: 4-24-23



**SK**  
**SHOPE KROHN**  
ATTORNEYS AT LAW P.A.  
**FILED**

2018 AUG -2 A 11:10

Richard I. Shope  
Clayton B. Krohn

richard@shopelaw.com  
clayton@shopelaw.com

*Guilford Co., C.S.C.*

BY *[Signature]*

August 2, 2018

The Honorable Lisa Johnson-Tonkins  
Clerk of Superior Court  
Civil Division  
Guilford County  
201 S Eugene Street  
Greensboro, North Carolina 27401  
**Via Hand Delivery**

Re: Debra Sasser, Personal Representative of the Estate of Halbert E Richards v. Safe Home Security, Inc.

Dear Mrs. Johnson-Tonkins:

Please find enclosed the original and one copy of the Complaint and Verification, one Summons and a firm check in the amount of \$200.00 in the above-referenced matter. The check is for the \$200.00 filing fee. Please file the Complaint and issue the Summons. We ask that you return a copy of the filed Compliant, Verification and issued Summons in the self-addressed, postage-prepaid envelope.

If you have any questions about the enclosed documents or if you need additional information, please contact me at the above number. Thank you for your attention to this matter.

With kind regards, I am

Sincerely,

*Clayton B. Krohn*

Enclosure